



SEPTEMBER 11th STORM

The Office of Emergency Management and Communications (OEMC) is working with the Illinois Emergency Management Agency (IEMA) and the Small Business Administration (SBA) to determine if the September 11th flooding event that affected the City of Chicago meets the criteria to apply for disaster loan assistance through SBA. If the storm meets the right SBA Requirements for disaster loan assistance, residents and businesses affected by the September 11 flooding will be eligible to apply for low-interest loans to cover a portion of uninsured or underinsured losses. OEMC asks that residents continue to document flood damage and repairs with photos and to save repair cost estimates for damages. OEMC, IEMA and SBA are currently evaluating data from the 9/11/22 rain event to see whether this was a qualifying event for which SBA assistance can be offered. More information is forthcoming.

Disaster Assistance:

- Most disaster assistance from the federal government is in the form of low-interest loans administered by the Small Business Administration (for homeowners, renters and businesses).
- For qualifying events, assistance is only available for uninsured or underinsured losses.
- OEMC, IEMA and SBA are currently evaluating data from the 9/11/22 rain event to see whether this was a qualifying event for which SBA assistance can be offered. More information is forthcoming.

National Flood Insurance Program

- The National Flood Insurance Program (NFIP) is managed by the FEMA and is delivered to the public by a network of more than 50 insurance companies and the [NFIP Direct](#).
- Link containing information on this topic - <https://www.fema.gov/flood-insurance>
- To purchase flood insurance, call your insurance company or insurance agent, the same person who sells your home or auto insurance. If you need help finding a provider go to [FloodSmart.gov/flood-insurance-provider](https://www.floodsmart.gov/flood-insurance-provider) or call the NFIP at **877-336-2627**.

Contacting 3-1-1

- The City encourages residents to report water in basement information to 3-1-1 for any future potential reimbursement opportunities.